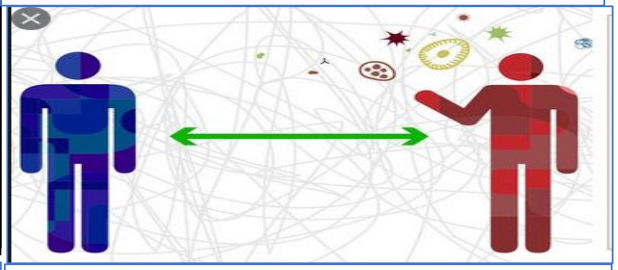
Maintaining Social Isolation When Making a Delivery

- Remain in cab as much as possible
- Avoid joining groups of other drivers
- Do not use Paperwork

We have agreed to a “self sign” policy with all of our customers.
Please follow these outline procedures to maintain social distancing and still get a POD.

When you have finished your Delivery/ collection- Do not hand Your Phone to the customer for Signing. Click the POD Button

From a safe distance
(1.5-2m) away ask the name of the person accepting the delivery.



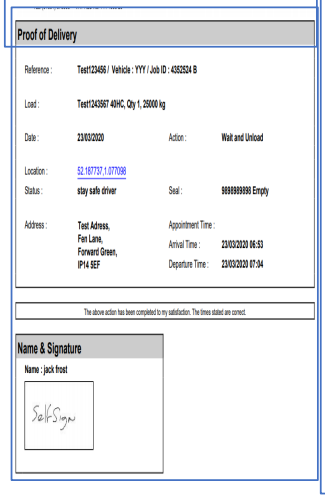
Click the Enter signatory and enter the name of the Person Signing

(For weighbridge tickets click options and take a picture)

Then click sign and write Self Sign on the signature screen

Click ok and then Complete on the next screen

We now have a record of your location and time spent on site



If the customer has any issues please ask him to contact customer Services on
01394 676800
Or Email:
Customerservices@goldstartransport.co.uk

Who will be happy to email over a copy of the completed POD.

we will also be updating our website with advice as we receive it please check in to https://www.goldstartransport.co.uk/useful-info/covid-19-update
For our latest bulletin